

10. WIRELESS NETWORK SERVICES POLICY

10.1 Wireless Network Services Policy Statement

In keeping with its vision, mission, and service plans, the Lethbridge Public Library provides Internet based services to the public, which includes wireless access.

The Library has embraced the Internet as a way to enhance traditional collections and services and is committed to ensuring that all members of the community have equal access to this resource either through stationary public use computer workstations or wireless devices.

The provision of public use Internet services allows Lethbridge Public Library patrons to connect to ideas and information on a global scale and with others in pursuit of knowledge, shared experiences and communication. Internet services also supplement the traditional recreational services provided by the Library.

10.2 Acceptable Use of Wireless Network Services:

- 10.2.1 Wireless access patrons are expected to use the Internet in keeping with the principles outlined in the Library's *Public Behaviour in the Library Policy, Internet Access Policy and Guidelines*, the Canadian Library Association's *Statement of Intellectual Freedom and Statement on Internet Access* and Sections 163 (*Offences Tending to Corrupt Morals*) and 318 (*Hate Propaganda*) of the *Criminal Code*. Inappropriate behaviour will result in suspension of all Internet access and wireless services privileges.
- 10.2.2 Patrons use the Library's wireless network at their own risk. The wireless network is not secure, as it is not encrypted. Any information patrons send using the wireless network could potentially be intercepted by a third party.
- 10.2.3 The Library will not be responsible for any information that is compromised, or for any damage caused to patrons' hardware or software when they are using the Library's wireless network services. Causes for damage may include, but are not limited to power surges, security issues, hacking, or viruses. Patrons are responsible for protecting their wireless devices from viruses and other security threats.
- 10.2.4 The Library does not filter wireless access. Patrons wishing filtered access should use one of the Library's public use computer workstations or purchase/install filtering software for their personal laptop or other wireless devices. In the case of children aged 17 and under, it is the responsibility of parents or legal guardians to ensure that adequate filtering software is installed on the wireless device which their child uses in the Library, should they so choose.
- 10.2.5 The Library is not responsible for personal laptops or other wireless devices left unattended.

10.2.6 The Library reserves the right to impose user bandwidth restrictions at any time as required to provide equitable service to all.

10.2.7 While using the Library's wireless network services, patrons may not:

- a Attempt to damage or disrupt service on the Library's computer networks.
- b Tamper with any equipment belonging to the Library.
- c Run network sniffer software, operate wireless access points or utilize any other means to intentionally intercept other users' data.
- d Submit, publish, or display any defamatory, abusive, obscene, threatening, racially offensive or illegal material
- e Attempt to cause degradation of system performance.
- f Use Library computer networks for any illegal or criminal purpose
- g Violate copyright laws or software licensing agreements in their use of Library computer networks